



Nomor:R-61/PKRS/VI/2026



PATIENT RESPONSIBILITIES

1. to provide complete and honest information regarding their health condition;
2. to comply with the advice and instructions of medical personnel and healthcare professionals;
3. to comply with the regulations applicable at healthcare facilities; and
4. to pay service fees for the healthcare services received

PATIENT RIGHTS

1. to obtain information regarding their health condition;
2. to receive adequate explanations concerning the healthcare services provided;
3. to receive healthcare services in accordance with medical needs, professional standards, and quality service standards;
4. to accept or refuse medical treatment, except for medical actions required for the prevention of communicable diseases and the management of outbreaks or epidemics;
5. to access information contained in their medical records;
6. to seek a second opinion from other medical personnel or healthcare professionals; and
7. to obtain other rights in accordance with applicable laws and regulations.



Sumber : UURI No. 17 Tahun 2023 Tentang Kesehatan



VISITOR AND CAREGIVER GUIDELINES TK. III 03.06.01 CIREMAI HOSPITAL

To maintain a safe, comfortable, orderly environment and support patients' recovery, all visitors and caregivers are required to comply with the following rules:

1. Visitors and caregivers must follow health protocols by washing their hands before and after visiting patients, wearing masks when necessary, and maintaining personal hygiene.
2. Visitors and caregivers must respect the rights, privacy, dignity, and comfort of other patients and treat all hospital staff courteously and respectfully. Any behavior that may disrupt hospital services is prohibited.
3. Each patient is allowed a maximum of two (2) adult caregivers, who must carry and display a caregiver identification card issued by the hospital.
4. Children under 12 years of age are not permitted to enter patient care areas unless special permission is granted by hospital staff.

For the safety and security of everyone, visitors and caregivers must:

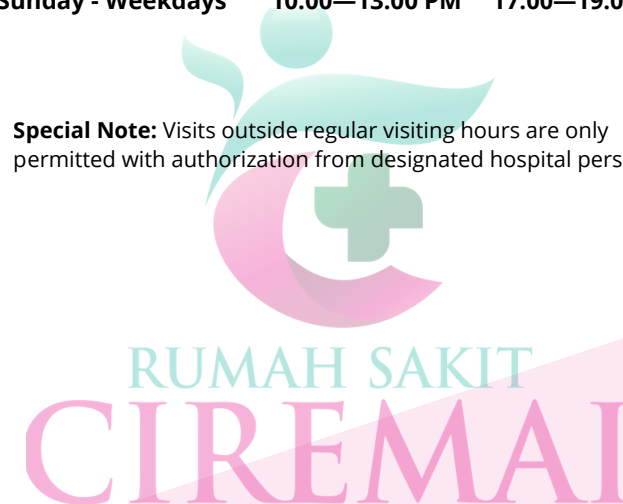
1. Not bring firearms, sharp weapons, or other dangerous items into the hospital.
2. Not bring alcoholic beverages, narcotics, psychotropic substances, addictive substances, or medications without approval from healthcare professionals.
3. Avoid bringing excessive valuables.
4. Not bring pets into the hospital premises.
5. Not smoke or use electronic cigarettes anywhere within the hospital.
6. Not take audio, visual, or audiovisual recordings related to hospital services, patients, visitors, or staff without permission.
7. Not enter patient rooms or interrupt medical examinations and procedures.
8. Not sit or lie on patient beds.
9. Not hang clothes to dry in patient care areas except in designated spaces.
10. Maintain peace, cleanliness, orderliness, and tidiness.
11. Bring only essential personal items.
12. Conserve water and electricity.
13. Dispose of waste in designated bins.
14. Use hospital facilities appropriately and according to their intended purpose.
15. Return all borrowed hospital property, such as meal utensils, caregiver cards, locker keys, and TV/air-conditioner remote controls before patient discharge.



Visiting Hours:

Day :	Midday	Evening
Monday - Saturday	11.00—13.00 PM	17.00—19.00 PM
Sunday - Weekdays	10.00—13.00 PM	17.00—19.00 PM

Special Note: Visits outside regular visiting hours are only permitted with authorization from designated hospital personnel.



Thank you for your cooperation in creating a safe, comfortable, and conducive environment for the patient's healing process at the Ciremai Hospital.